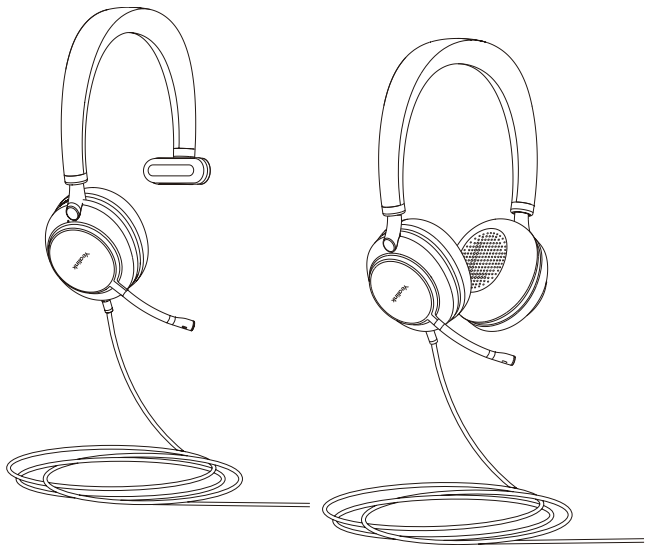


## UH38 Mono & UH38 Dual USB Wired Headset

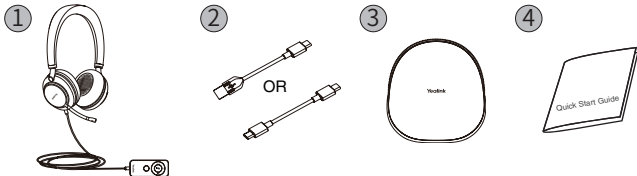


English / 简体中文

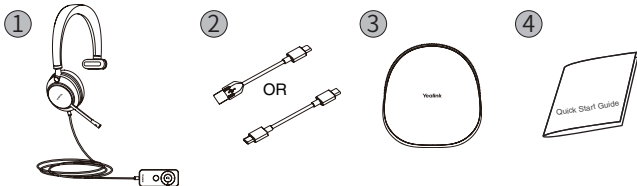
Quick Start Guide  
V1.2

# 1 Package List

## UH38 Dual



## UH38 Mono



① UH38 Dual Headset / UH38 Mono Headset

② USB 2.0 Cable (USB-A to USB-C/USB-C to USB-C)

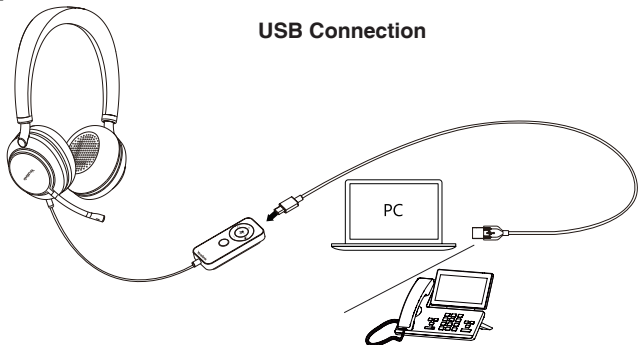
③ Carrying Case

④ Quick Start Guide

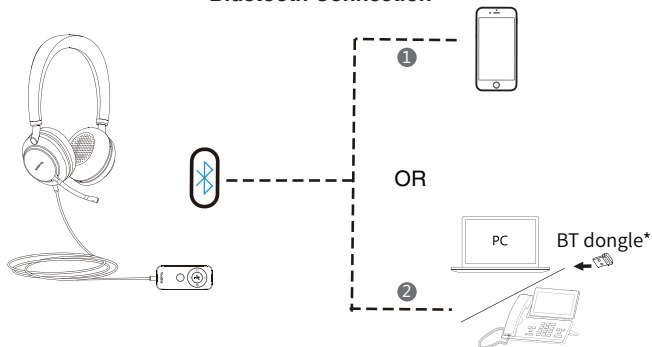
**Note:** We recommend that you use the included accessories, and other accessories may have compatibility issues that prevent them from working properly.

# 2 Connection

## USB Connection

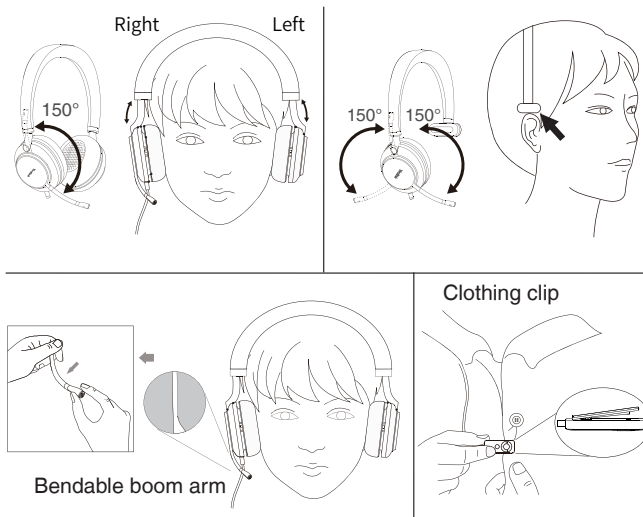


## Bluetooth Connection

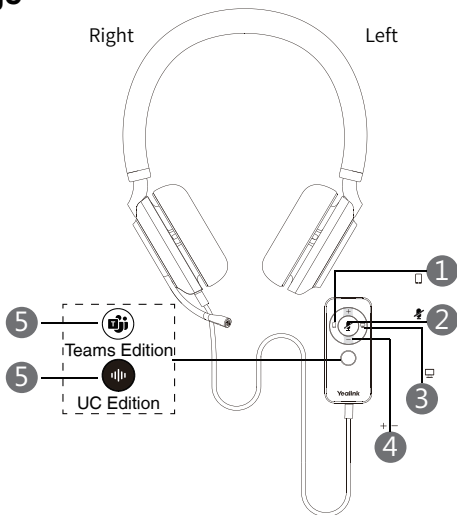


\* The BT dongle needs to be purchased separately, please contact your dealer if necessary.

## 3 Wear the Headset



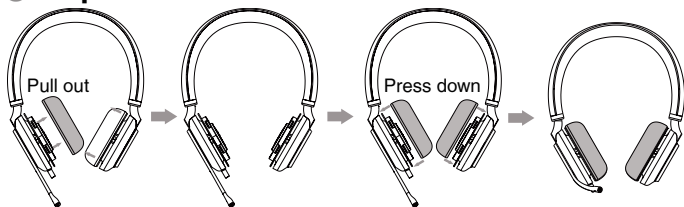
## 4 Usage



| No. | Item                                    | Action & Function   |
|-----|---|---|
| 1   | Bluetooth on/off Button and Mobile Talk | <ul style="list-style-type: none"> <li>Hold for 5 seconds while powered off to enter the Bluetooth pairing mode (the button flashes red and blue). Then, search and connect Yealink UH38 on the mobile phone.</li> <li>Hold for 5 seconds to turn off Bluetooth.</li> <li>Bluetooth device call control button: press to answer, reject, or end a mobile call.</li> </ul> |
| 2   | Mute/unmute Button                      | Press to mute or unmute microphone.   |
| 3   | PC Talk Button                          | USB connected device call control button: press to answer, reject, or end a PC/desk phone call.   |
| 4   | Volume up Button<br>Volume down Button  | Press to turn up/turn down volume.  |
| 5   | (Teams Edition) Teams Button            | <ul style="list-style-type: none"> <li>Hold for 2 seconds to activate Cortana integrated in Teams (this requires Microsoft's support).</li> <li>Press to invoke the Teams client.</li> </ul>  |
|     | (UC Edition) Voice Assistant Button     | Hold for 2 seconds to activate the voice assistant.   |

**Note:** Before using the Teams functions, you should install the Microsoft Teams client on your PC. For more information on LED indicator status, please refer to the user guide.

## 5 Replace Ear Cushions



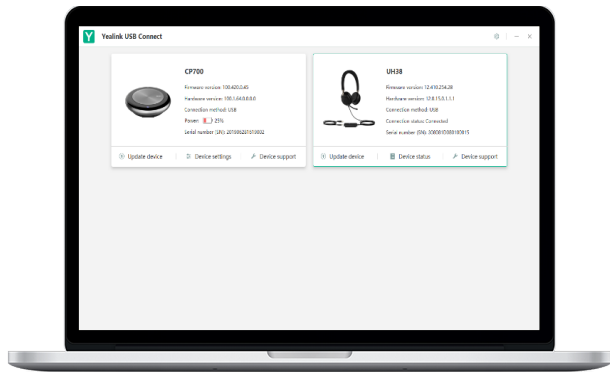
When installing a replacement ear cushion:

- Remove the outer layer of the double-sided sticker from the new ear cushion.
- Align the cushion with the headset base and press them firmly together to snap it into place (you can hear a click for all 4 snaps).
- Press around the entire edge of the cushion to make sure that the double-sided tape and the headset base are seamlessly pasted in the entire circle.

## Software

### Yealink USB Connect

Yealink provides a USB device manager client - Yealink USB Connect, which you can use to personalize and manage your Yealink headsets.

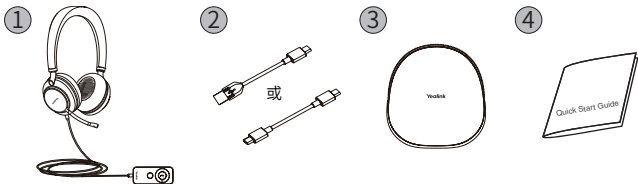


Download it from the Yealink website <https://www.yealink.com/product/yuc>.

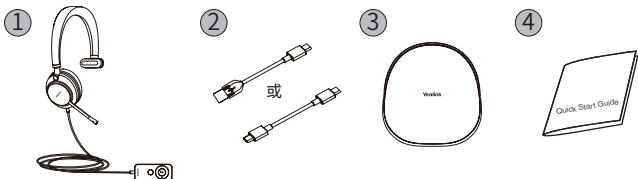
**Note:** It needs to be used with Yealink USB Connect of version 0.33.x.x or higher.

# 1 包装清单

## UH38 Dual



## UH38 Mono



① UH38 双耳耳麦 / UH38 单耳耳麦

② USB 2.0 线 (USB-A 转 USB-C / USB-C 转 USB-A)

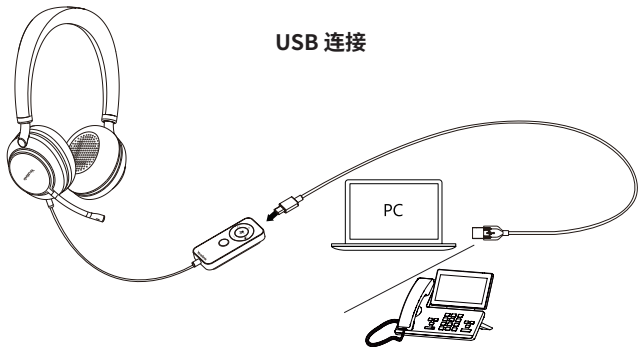
③ 便携包

④ 快速入门指南

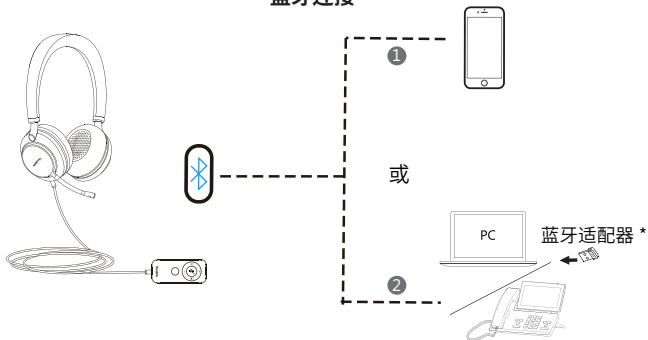
说明：我们推荐使用自带的配件，使用其它配件可能存在兼容问题导致无法正常使用。

# 2 连接

## USB 连接

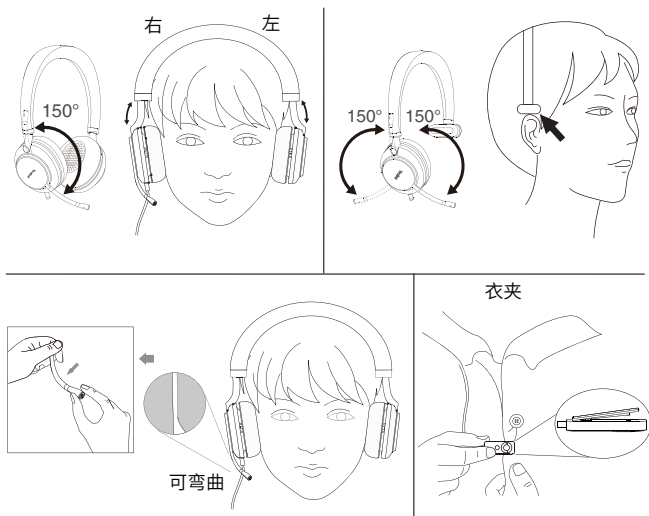


## 蓝牙连接

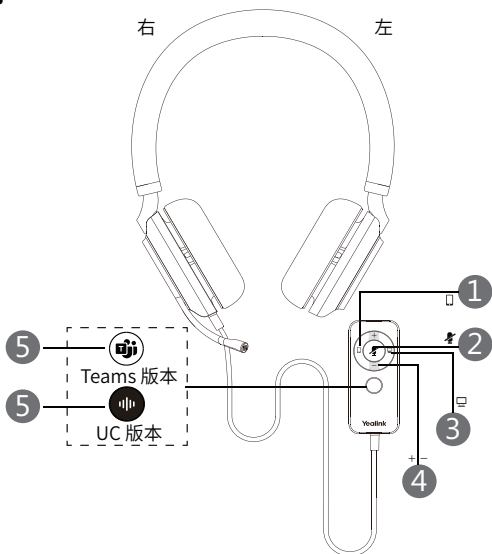


\* 蓝牙适配器需要单独购买, 如有需要请联系你的经销商。

## 3 耳麦佩戴和调节



## 4 使用

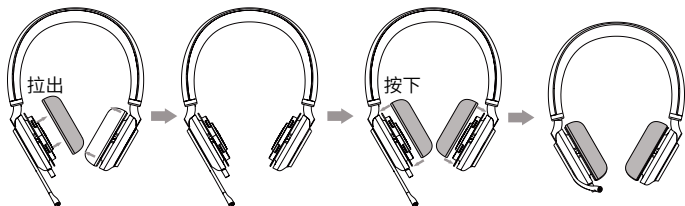


| 编号 | 项                     | 操作 & 功能   |
|----|-----------------------|---|
| 1  | Mobile 键              | <ul style="list-style-type: none"><li>关机状态下, 长按 5 秒进入蓝牙配对模式 (按键红灯和蓝灯闪烁), 在手机搜索并连接 Yealink UH38。</li><li>长按 5 秒关闭蓝牙。</li><li>蓝牙设备通话控制按键: 接听 / 拒接来电, 或挂断移动电话。</li></ul> |
| 2  | 静音键                   | 麦克风静音或取消静音。   |
| 3  | PC 键                  | USB 连接设备通话控制按键: 接听 / 拒接来电, 或挂断 PC 或话机电话。  |
| 4  | 音量调高键<br>音量调低键        | 按下按键调高 / 调低音量。  |
| 5  | (Teams 版本)<br>Teams 键 | <ul style="list-style-type: none"><li>长按 2 秒激活集成在 Teams 的 Cortana (需要微软支持)。</li><li>按下按键调出 Teams 客户端。</li></ul>   |
|    | (UC 版本) 语言助手键         | 长按 2 秒唤醒语言助手。   |

说明: 在使用 Teams 按键功能之前, 需要先在 PC 上安装 Microsoft Teams 客户端。  
更多指示灯状态的信息, 请参考用户指南。



## 5 耳套替换



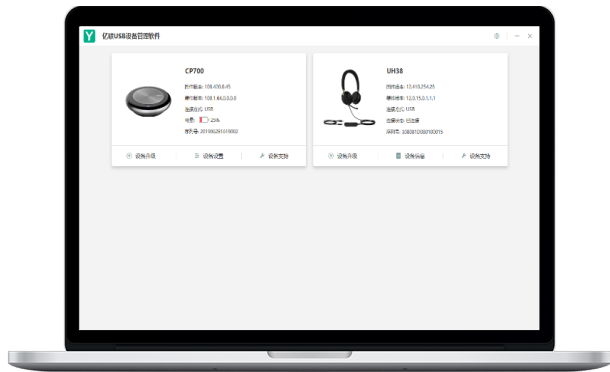
安装新耳垫时：

1. 撕掉新耳罩双面贴纸外层。
2. 耳罩和耳壳对齐后按下 4 个卡扣听到入口的声音。
3. 周圈按压一遍确保双面胶和耳壳整圈粘贴无缝。

## 软件

### USB 设备管理软件

亿联提供Yealink USB Connect 升级管理工具，你可以个性化和管理亿联耳机。



请从 <https://www.yealink.com.cn/product/yuc> 下载。

说明：需要配套亿联 USB 设备管理软件 0.33.x.x 或更高版本使用。

## Regulatory Notices

### Operating Ambient Temperatures


- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

### Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

### Explanation of the symbols

- DC symbol
- is the DC voltage symbol.
- WEEE Warning symbol

 To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

### Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

### Safety Instructions

Save these instructions. Read these safety instructions before use!

#### General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

#### Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

#### Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, wash-bowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

#### Battery Requirements

- Do not immerse the battery into water, which could short-circuit and damage the battery.
- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this handset.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to your eyes or skin.
- Use only the rechargeable battery pack delivered with the handset or those rechargeable battery packs expressly recommended by Yealink.

- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.

### Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

### Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.

2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.

2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

### FCC CAUTION:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### ISED WARNING:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Les communications effectuées au moyen de cet appareil ne sont pas nécessairement protégées des indiscrétions.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Déclaration d'exposition aux radiations: Cet équipement est conforme aux limites d'exposition aux rayonnements ISED Canada établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20cm de distance entre la source de rayonnement et votre corps.

### EU Regulatory Information

Support Frequency Bands and Power:

Bluetooth 2.4GHz < 20 dBm

### Contact Information

YEALINK NETWORK TECHNOLOGY CO.,LTD.

309, 3rd Floor, No.16, Yun Ding North Road, Huli District, Xiamen City, Fujian, P.R.C

YEALINK (EUROPE) NETWORK TECHNOLOGY B.V.

Strawinskylaan 3127, Atrium Building, 8th floor, 1077ZX Amsterdam, The Netherlands

YEALINK (USA) NETWORK TECHNOLOGY CO., LTD.

999 Peachtree Street Suite 2300, Fulton, Atlanta, GA, 30309, USA

Made in China

**Note:** UH38 supports Yealink T27G/T4xS/T4U/T53/T5xW/T58/VP59 through USB connection. To have better experience, the phone firmware recommended to be v86 (xx.86.x.xx) or higher. You can find more detail in “Yealink Headset Compatibility Guide” from Yealink support website.

If your headset needs warranty service, the process is quick and easy. Please go to <https://ticket.yealink.com/page/headset/warranty-service.html> and submit RMA Claim to Yealink.

## Need more help?



Yealink Documentation



Yealink Headset  
Compatibility Guide

### Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



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